PERFORMANCE RIGHT OUT OF THE BOX

Small Business Communications Solution

OfficeServ™ 7100

SAMSUNG

SIMPLICITY AND SOPHISTICATION

Samsung wireless communications and digital technology experts have engineered an easy-to-install, economical, business communications solution with converged IP capabilities and performance built right in.

Now, small businesses can plug into the power of convergence with the **Office**Serv 7100. A single, compact, platform links wireless and wire line connections, voice and data — providing connectivity and substantial cost savings from all-in-one technology.

The **Office**Serv 7100 has everything you need to get started. It's prepackaged, preprogrammed and prelabeled — just unpack and plug in. Your business communications system will be up and running with voicemail and auto attendant ready to go! Traditional voice, utilizing digital or VoIP, is supported with a full set of features and sophisticated applications.

A COMPACT HARDWORKING SYSTEM THAT EXPANDS WITH YOUR BUSINESS

Your investment allows you to pay for what you need today and expand your communications platform tomorrow. The **Office**Serv 7100 can expand along with your business in 4-port increments and is capable of handling up to eight incoming lines with as many as 32 stations.

As your business demands it, VoIP applications (IP phones/ IP networking/remote workers) and wireless technology can be enabled to provide your business with a powerful converged solution for voice and data, wired and wireless phones, faxes, and up to 4 data devices with PoE (Power over Ethernet).
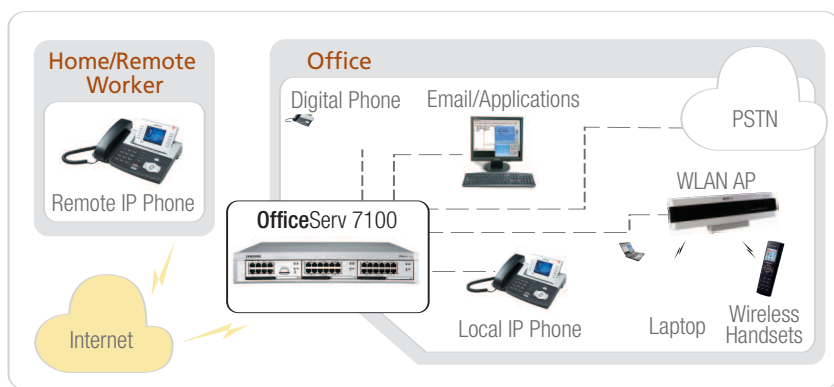
The **Office**Serv 7100 comes out of the box complete with 6 pre-labeled Samsung digital iDCS28 phones with large, easy to read displays.

FLEXIBLE / CONFIGURABLE

4x8	6x12	8x16	12x32
4 loop lines	6 loop lines	8 loop lines	12 loop lines
8 TDM stations	8 TDM stations	12 TDM stations	8 TDM stations
4 ports voicemail/AA	4 ports voicemail/AA	4 ports voicemail/AA	4 ports voicemail/AA
	4 SLTs	4 SLTs	4 SLTs
			20 IP keysets
			8 MGI channels

Only a small sample of the myriads of configurations

OFFICE CONFIGURATION

Basic Features

- Easy plug-and-play platform that works right out of the box
- Embedded full featured Voicemail/Auto Attendant standard
- Supports wired and wireless handsets
- Caller ID, name and number
- Automatic call routing to local or long distance for cost savings
- E-mail gateway delivers voice messages to your MS Outlook Inbox

Advanced Features

- Easily connect from home or remote office through remote IP phones
- Enables networking to other **Office**Serv platforms at remote offices and branches using SPNet
- Utilizes cost-saving VoIP technology that supports IP phones and remote workers
- Empowers your on-the-road professionals with Computer Telephony Integration (CTI) and Softphone connectivity
- Allows wireless handsets and PDAs to integrate seamlessly with phone system features through Wireless Access Points
- Offers economical digital trunking using an ISDN-PRI circuit

Performance right out of the box — The **Office**Serv 7100 is an easy, affordable communications solution that carries with it the power and quality of Samsung technology.

WIRELESS TECHNOLOGY

The **Office**Serv 7100 wireless solutions provide seamless integration with your wired network, allowing you and your workers to stay connected without being tied down. You'll have access to voice and data from anywhere within your building thanks to your IP-enabled platform and wireless LAN access points.

SYSTEM FEATURES

Account Code Entry
· Forced-Verified
· Forced-Not Verified
· Voluntary
Account Code Key
Account Code Key
    One Touch
Administrator Program Key
All Call Voice Page
Attention Tone
Audio Message with Alarm
    (Timer) Reminder
Authorization Codes
· Forced
· Voluntary
Auto Answer on CO
Auto Attendant
Automatic Call Distribution
    (ACD)
Automatic Hold
Background Music
Branch Group
Call Activity Display
Call Center
· Agent Busy/Manual Wrap
    Up Key
· Agent PIN (ID) Numbers
· Agent Login & Logout
· Automatic Logout
· Automatic Wrap-Up Timer
· Priority Call Queuing
· Embedded Reporting
    Package
        Agent Statistics
        Call Statistics
        Group Supervisors
        Printed Reports
· OfficeServ DataView
        UCD Statistics
        UCD Monitoring
        Wall-Style Display
        Windows
Call Costing
Caller Identification (CID)
· Automatic Number
    Identification (ANI)
· Caller ID
· Calling Line Identification
Caller ID Features
· Name/Number Display
· Next Call
· Save Caller ID Number
· Store Caller ID Number
· Inquire Park / Hold
· Caller ID Review List
· Investigate
· Abandon Call List
· Caller ID on SMDR
· Number to Name
    Translation
· Caller ID to PSTN
· Caller ID to Analog Port

Call Forwarding
· All Calls
· Busy
· No Answer
· Busy/No Answer
· Forward DND
· Follow Me
· External
· To Voice Mail
· Preset Destination
· Preset Forward Busy
Call Hold
· Exclusive
· System
· Remote
Call Park and Page
Call Pickup
· Directed
· Groups
· Established
Call Recording
Call Waiting / Camp-On
Caller Emergency
    Service ID (CESID)
Centrex / PBX Use
Chain Dialing
Chain Forward
Class of Service
Common Bell Control
Computer Telephony
    Integration (CTI)
· OfficeServ Link
· OfficeServ DataView
· OfficeServ EasySet
· OfficeServ Call
· OfficeServ Operator
· OfficeServ Softphone
Conference
· Add On (5 party)
· Unsupervised
· Split
Conference Group
Customer Set Relocation
Data Security
Database Printout
Daylight Savings Time-Auto
Dialed Number
    Identification Service
    (DNIS)
Direct In Lines
Direct Inward Dialing
    (DID)
· Day/Night Routing
· Busy or Camp-On Option
· MOH Source
· DID Call Limits
Direct Inward System
    Access (DISA)
Direct Trunk Selection
Directory Names
DISA Security
Distinctive Ringing

Door Lock Release
    (Programmable)
Door Phones
Executive Barge-In
    (Override)
· With Warning Tone
· Without Warning Ton
· Trunk Monitor or Service
    Observing
External Music Interfaces
External Page Interfaces
Flash Key Operation
Flexible Numbering
Group Busy Setting
Hot Line
In Group/Out of Group
Incoming Call Distribution
Incoming/Outgoing Service
Individual Line Control
IP Keysets
ISDN Service
· Primary Rate Interface
LAN Interface
Least Cost Routing
Live System Programming
· From Any Digital Keyset
· With a Personal Computer
Meet Me Page and Answer
Memory Protection
Message Waiting
    Indications
Message Waiting Key
Microphone On / Off
    per Station
Mobility Solution
Multiple Language Support
Music On Hold-Flexible
Music On Hold-Source
Networking
· SPNet over IP
· QSig over PRI
Off Premises Extensions
OfficeServ Wireless
Operator Group
Overflow
· Operator
· Station Group
Override Codes
Paging
· Internal Zones (5)
· External Zone (2)
· All External
· Page All
Park Orbits
Prime Line Selection
Priority Call Queuing
Private Lines
Programmable Line Privacy
Programmable Timers
Recalls
Recall to Operator
Redial Review

Remote Programming-PC
Ring Modes
· Time Based Routing-Plans
· Automatic/Manual
· Holiday Schedule
· Temporary Override
Ring Over Page
Secretary Pooling
Single Line Connections
Speed Dial Numbers
· Station List
· System List
Speed Dial by Directory
Station Hunt Groups
· Distributed
· Sequential
· Unconditional
Station Message
    Detail Recording
Station Pair
System Alarms
System Maintenance
    Alarms
System Directory
Toll Restriction
· By Day or Night
· By Line or Station
· Eight Dialing Class
· Special Code Table
Toll Restriction Override
Tone or Pulse Dialing
Transfer
· Screened / Unscreened
· Voice Mail Transfer Key
· With Camp-On
Trunk Groups
Uniform Call Distribution
    (UCD)
Universal Answer
Virtual Extensions
Voice Mail (embedded)
· Inband Signalling
Voice over IP (VoIP)
Walking Class of Service
Wireless LAN

MAXIMUM CAPACITIES

Stations	Wireless Handsets		24
	Analog Phones		24
	Digital Phones		
	Samsung IP Phones		32
	Voice Mail		4
	Maximum Stations		**32**
Trunks	Standard SIP Trunks	24	24
	Standard H/323	24	
	Analog Trunks	20	24
	Digital Trunks PRI	23	
	Networking Trunks (SPNet)	24	
	Maximun Trunks		**24**
	Maximun Stations + Trunks + Voice Mail		**60**

Locate an authorized Samsung dealer for more information at www.samsung.com/bcs.

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